

Your payments are protected when booking with our agency*



Your booking
is safe with us



*Subject to the terms and conditions

As a Book Safe Agent, we have taken extensive steps to ensure your money is as safe as possible when passed over to us through a combination of insurance policies.

In the unlikely event of losses due to insolvency on the part of an supplier, this insurance will reimburse partially or fully, any loss of money you have already deposited as covered under the terms and conditions of the Book Safe Agent Insurance Policy.

Will I be covered if I have paid for my trip and the supplier goes broke before I travel?

Yes*

We have the Book Safe Agent insurances in place which are designed to protect our customers in these circumstances. If you have booked with an AFTA[^] Travel Accreditation Scheme (ATAS) supplier and they then go insolvent, we will make a claim to have your funds returned.

If you wish to have protection for the insolvency of non-Australian businesses or unaccredited Australian Travel wholesalers or suppliers, ask us about Comprehensive Travel Insurance that can provide you with added peace of mind.

If I get injured or fall ill, will my hospital bills be covered?

No, not by this Insolvency Insurance. If you purchase Personal Travel Insurance, you may be covered in the event of injury or illness.

ALL TRAVELLERS SHOULD ENSURE THAT THEY HAVE PURCHASED THEIR OWN PERSONAL TRAVEL INSURANCE TO PROTECT THEMSELVES.

Refer to the coverage summary held at this travel agency.
Call Gow-Gates Insurance Brokers on 02 8267 9999 or email travel@gowgates.com.au for information on the cover available.

*Subject to the terms and conditions of the policy. The Insured party is the travel agency, as a participating member of the Express Travel Group. The insurer will only respond to claims made by the travel agent, or other participating members of the Express Travel Group.[^] Australian Federation of Travel Agents.

While the information is believed to be correct, no responsibility is accepted for any statements of opinion or any error or omission. The information set out is of a general nature and cannot be a substitute for professional financial or legal advice tailored to specific situations.